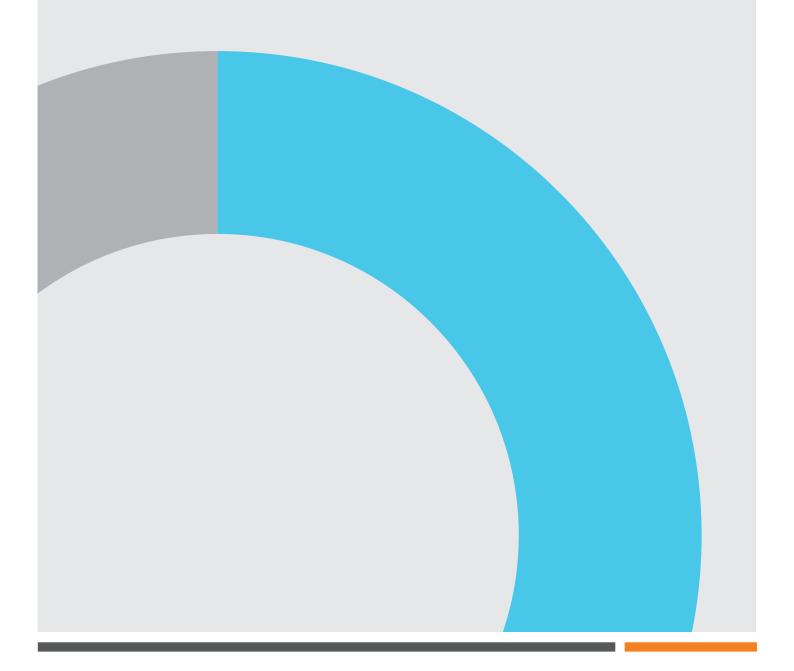
# Managed Reserves Fund: Doing business with us

J.P. Morgan Global Liquidity

**EMEA AND ASIA PACIFIC EDITION** 





# Welcome to J.P. Morgan Global Liquidity

# HELPING YOU CONDUCT YOUR TRANSACTIONS SMOOTHLY AND EFFICIENTLY IS ONE OF OUR MOST IMPORTANT SERVICES.

In this guide, you will find all the basic information you need to open accounts, execute trades, view your statements and more. We hope this guide simplifies your liquidity management, and we look forward to helping you manage your transactions most effectively.

#### **HOW TO CONTACT US**

To open a new account, buy or sell shares, get fund information, or seek additional assistance, contact the J.P. Morgan Global Liquidity Client Services Team:

#### **EMEA**

Phone: +352 3410 3636 Fax: +352 3410 8855

Email: liquidity.client.services.emea@jpmorgan.com

#### Address

JPMorgan Asset Management (Europe) S.à r.l J.P. Morgan Global Liquidity - Client Services & Operations European Bank and Business Centre 6 Route de TrèvesL-2633 Senningerberg Luxembourg

#### **Global Liquidity Client Services Hours**

Monday to Friday from 9:00 (Luxembourg time) to 18:00 (New York time). Trading hours vary by fund.

#### **Asia Pacific**

#### Phone

Hong Kong: +852 2800 2792

Australia: 1 800 21 9456 (toll-free number) Singapore: 800 8523 694 (toll-free number)

#### Fax

Hong Kong: +852 2800 4676 Australia: 1 800 70 2640 Singapore: +65 6882 1196

#### **Email**

liquidity.client.services.apac@jpmorgan.com

#### Address

J.P. Morgan Global Liquidity - Client Services Asia 19<sup>th</sup> Floor, Chater House 8 Connaught Road Central Hong Kong

#### **Global Liquidity Client Services Hours**

Monday to Friday from 8:00 (Hong Kong time) to 18:00 (Hong Kong time). Trading hours vary by fund.

#### Opening a new account

- Please call the Client Services team to request a new account to be opened. You will need to submit the following documentation:
  - Completed original account application form
  - Original or certified copy of a list of authorised individuals on company letterhead
  - Appropriate Anti-Money Laundering (AML) and Know Your
     Client (KYC) documentation in accordance with regulatory policy
- Your account will be set up as soon as we have received and verified your documentation.
- Please note that redemption proceeds cannot be paid until the original or certified copies of the above documentation is received.

### Transacting in the fund

- You can deal in the funds by faxing a completed Liquidity Fund accumulating or distributing transaction form or a Managed Reserves Fund transaction form to the Client Services team or through our J.P. Morgan Global Cash Portal, SWIFT or FTP file exchange.
- Trades placed and accepted before the fund's trading deadline will be processed the same day.
- To purchase or redeem fund shares by phone in EMEA, call +352 3410 3636 with the following information: account name, account number, fund name and share class, amount of order and trade date.
- Please note that it is not possible to purchase or redeem fund shares by phone in Asia Pacific. Please fax your transaction form to +852 2800 4676 or execute your trade online via the J.P. Morgan Global Cash Portal.

#### Placing a purchase

- Trades must be placed before the fund's trading deadline. Please know your fund name, account number and the exact amount of the trade.
- You are advised to place trades as early in the day as possible and to provide J.P. Morgan with advance notice of large trades.

#### **Redeeming fund shares**

- If your order is accepted before the cut-off time, proceeds will be transferred on the settlement day in the time zone of the currency's home country.
- All redemption proceeds will be paid on settlement date to the bank account(s) designated on your application form.
- Any changes to your payment instructions for redemptions must be requested in writing and signed by authorised signatories. For your added security, call backs to additional authorised persons may be performed to confirm such changes before proceeds are paid out. Please call +352 3410 3636 in EMEA or +852 2800 2792 in Asia Pacific if you wish to make any other changes to your account.

 Please be aware that the bank account receiving the redemption payment must be in the same name as the fund account holder as we are not allowed to make third party payments.

#### Placing a pre-advice call

- Pre-advice calls assist the JPM portfolio managers with managing large inflows/outflows within the fund, thus providing protection for all shareholders against unexpected flows. Whenever possible, it is requested that you provide notice as soon as possible.
- To place a pre-advice call, contact your Client Adviser. Your Client Adviser will relay this information to the appropriate group.
- This information should include the name of your organisation, approximate amount of the purchase or redemption and the length of the investment, if appropriate.

#### Additional services

- If you have a JPMorgan Chase Bank account held in London, Frankfurt or New York, you are able to take advantage of our automated debiting functionality. With this feature added to your account, subscriptions placed into your J.P. Morgan Fund account will automatically debit your JPMorgan Chase Bank account, saving you an additional step. EMEA clients who do not have a J.P. Morgan bank account may still be able to take advantage of our direct debit service.
- To request more information on our automated debiting or statement services, please contact J.P. Morgan Global Liquidity Client Services at +352 3410 3636 in EMEA or +852 2800 2792 in Asia Pacific.
- You can elect to receive your contract notes and monthly statements by email or access them online via the J.P. Morgan Global Cash Portal.
- The J.P. Morgan Global Cash Portal allows online transacting and viewing of account balances and intra-day trade confirmations.
   If you would like to request access, please contact your relevant Client Services team.

## FUNDS HOLIDAY CALENDAR

Please refer to your prospectus for information on the business days of the funds. Additionally, the Funds Holiday Calendar is available on our website www.jpmgloballiquidity.com\*

# Minimum subscription amounts

There is a wide range of investment minimums to meet your needs. Please refer to your prospectus for more information.

#### MINIMUM INITIAL SUBSCRIPTION AMOUNTS

Class	USD or equivalent		
C (acc.)	10 million		
I (acc.)	10 million		
K (acc.)	100 million		

#### MINIMUM SUBSEQUENT SUBSCRIPTION AMOUNTS

Class	USD or equivalent		
C (acc.)	1,000		
I (acc.)	1,000		
K (acc.)	1,000		

# **Trading deadlines**

Please refer to your prospectus for more information.

Fund	Cut-off times for all share classes	Settlement for distributing share classes	Settlement for accumulating share classes
JPMorgan Funds - Managed Reserves Fund	14:30 (Luxembourg time)	Trade date + 3	Trade date + 3
JPMorgan Funds - Sterling Managed Reserves Fund	14:30 (Luxembourg time)	Trade date + 3	Trade date + 3

# Wiring funds

Payments for subscriptions must be made to the bank accounts shown here:

#### IPMORGAN FIINDS - MANAGED RESERVES FIIND

JPN	IORGAN FUNDS - MAN	AGED RESERVES FUND		
asn	Beneficiary Bank: Beneficiary Name: Correspondent Bank: Reference:	JPMorgan Chase Bank, London JPMorgan Asset Management (Europe) S.à r.l. JPMorgan Chase Bank, New York Client Name and Account Number	Swift: CHASGB2L Account: 41313183 Swift: CHASUS33	IBAN: GB94CHAS60924241313183 Routing No: 021000021
EUR	Beneficiary Bank: Beneficiary Name: Reference:	JPMorgan Chase Bank, London JPMorgan Asset Management (Europe) S.à r.l. Client Name and Account Number	Swift: CHASGB2L Account: 41313184	IBAN: GB67CHAS60924241313184
SGD	Beneficiary Bank: Beneficiary Name: Correspondent Bank: Reference:	JPMorgan Chase Bank, London JPMorgan Asset Management (Europe) S.à r.l. Oversea-Chinese Banking Corporation Limited, Singapore Client Name and Account Number	Swift: CHASGB2L Account: 31213507 Swift: OCBCSGSG	IBAN: GB96CHAS60924231213507
GBP	Beneficiary Bank: Beneficiary Name: Reference:	JPMorgan Chase Bank, London JPMorgan Asset Management (Europe) S.à r.l. Client Name and Account Number	Swift: CHASGB2L Account: 41313186	IBAN: GB13CHAS60924241313186
CNY	Beneficiary Bank: Beneficiary Name: Correspondent Bank: Reference:	JPMorgan Chase Bank, London JPMorgan Asset Management (Europe) S.à r.l. JPMorgan Chase Bank, Hong Kong Client Name and Account Number	Swift: CHASGB2L Account: 41292219 Swift: CHASHKHH	IBAN: GB30CHAS60924241292219
НКО	Beneficiary Bank: Beneficiary Name: Correspondent Bank: Reference:	JPMorgan Chase Bank, London JPMorgan Asset Management (Europe) S.à r.l. JPMorgan Chase Bank, Hong Kong Client Name and Account Number	Swift: CHASGB2L Account: 41388814 Swift: CHASHKHH	IBAN: GB04CHAS60924241388814

#### JPMORGAN FUNDS - STERLING MANAGED RESERVES FUND

	Beneficiary Bank:	JPMorgan Chase Bank, London	Swift: CHASGB2L	
GBP	Beneficiary Name:	JPMorgan Asset Management (Europe) S.à r.l.	Account: 41313186	IBAN: GB13CHAS60924241313186
	Reference:	Client Name and Account Number		

THIS DOING BUSINESS WITH US GUIDE SHOULD NOT BE USED AS A STAND ALONE DOCUMENT BUT SHOULD BE READ IN CONJUNCTION WITH THE PROSPECTUS.

#### **NEXT STEPS**

For further information, please contact your J.P. Morgan Global Liquidity Client Advisor or Client Services Representative at: (352) 3410 3636 in EMEA (852) 2800 2792 in Asia Pacific www.jpmgloballiquidity.com\*

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