

# Contacting us

If you need to speak to us, the table shows the options for each action or query. Our contact information is in the box below the table.

Whilst we are always happy to communicate with you directly, we encourage clients to work with a financial adviser. Among other things, a financial adviser can help you with all of the issues addressed here.

You can locate an adviser in your area at:

[vouchedfor.co.uk](https://vouchedfor.co.uk)      [financialplanning.org.uk](https://financialplanning.org.uk)  
[unbiased.co.uk](https://unbiased.co.uk)

Whilst our website may not display correctly on some browsers, all information should be accessible.

	POST	TEL	EMAIL	ONLINE	NOTES
<b>Place instructions</b> to buy, sell or switch shares	●	●		●	For online trades, go to <a href="https://jpmorgan.myaccountonline.co.uk">jpmorgan.myaccountonline.co.uk</a>
<b>Get current prices</b> and fund information	●	●	●	●	Go to <a href="https://am.jpmorgan.com/gb/en/asset-management/per/products/fund-explorer/oeics">am.jpmorgan.com/gb/en/asset-management/per/products/fund-explorer/oeics</a>
<b>Access account information</b> and request older statements	●	●		●	Go to <a href="https://jpmorgan.myaccountonline.co.uk">jpmorgan.myaccountonline.co.uk</a>
<b>Change your phone number</b> or your postal or email address	●	●		●	To update information via our website, go to <a href="https://jpmorgan.myaccountonline.co.uk">jpmorgan.myaccountonline.co.uk</a>
<b>Request documents in a different format</b> (braille etc)	●	●	●		Applies to all printed materials we send to you
<b>Queries</b> (account-related or general) or complaints	●	●	●	●	If emailing, be sure not to include any personal, account or other confidential information.

**If hard of hearing, talk to us in text by phone.** Dial 18001, then our phone number. A BT intermediary will convert both sides of the conversation into text. More information at [rnid.org.uk/information-and-support/technology-and-products/relay-uk/](https://rnid.org.uk/information-and-support/technology-and-products/relay-uk/)

**Use accessibility features on our website.** Our site aims to follow Web Accessibility Initiative best practices and to deliver W3C Priority 1 accessibility, including text for images with important information.

**Make a PDF file accessible.** Go to [adobe.com/uk/acrobat/features.html](https://adobe.com/uk/acrobat/features.html)

**Increase font size of our website.** Font size is set by your browser. To adjust it, see your browser's "Help" feature.

<b>POST</b> <a href="#">J.P. Morgan Client Service</a> <a href="#">PO Box 12272</a> <a href="#">Chelmsford, Essex, CM99 2EL, UK</a>	<b>PHONE</b> <i>Mon - Fri 9 AM - 5:30 PM</i> UK <a href="#">0800 20 40 20</a> Outside UK <a href="#">+44 1268 44 44 70</a>	<b>EMAIL</b> <a href="mailto:accounts@uk-email.jpmorgan.com">accounts@uk-email.jpmorgan.com</a>  <b>WEBSITE</b> <a href="https://am.jpmorgan.com">am.jpmorgan.com</a>
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